



# Membership Program

## Terms and Conditions

**Upon purchase of an annual membership, members will be emailed a welcome package including the details of the perks associated with their membership tier, and relevant terms and conditions.**

*Note: Bow Habitat Station's has a paperless membership program. Your membership information and associated membership perks are stored and managed through a digital membership profile at our Admissions desk.*

### General Information

- Membership is valid for one year from the date of initial use.
- Members are required to have their photo taken. Personal information will be retained in your member profile for the duration of your active membership.
- Membership will be verified by Visitor Services staff upon your arrival. Bow Habitat Station reserves the right to request additional photo identification to verify membership use.
- Memberships are non-refundable.
- Memberships are non-transferrable and may be used by the named member only.
- Bow Habitat Station reserves the right to change public hours, membership fees, admission prices or membership terms and conditions without notice.
- Bow Habitat Station reserves the right to close or limit access to exhibits and/or areas within the Discovery Centre, Fish Hatchery, Trout Pond or Interpretive Wetland without notice.
- A valid email address must be provided at the time of purchase in order to receive information electronically about your membership. Bow Habitat Station operates under Canadian Anti-Spam Laws (CASL). It is the responsibility of members to notify Bow Habitat Station of any changes to their email information.
- Use of membership constitutes acceptance of the terms and conditions of this membership program.

### Youth

- Members under the age of 12 must be accompanied by a paying adult at all times during their visit.
- Members under the age of 18 must be accompanied by an adult if they wish to rent equipment (including fishing rods, discovery kits and snowshoes)

**Breach of one or more of the above listed terms and conditions will result in the immediate confiscation of the membership(s) without refund.**

The collection of personal information is authorized under section 33(c) of the Freedom of Information and Protection of Privacy Act. The personal information cannot be used for any purpose other than originally intended. We do not disclose your personal information to other government agencies, community organizations or individuals.



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### MEMBERSHIP LEVEL PERKS

#### Base level membership (EMERALD SHINER)

- Year-round admission to the Discovery Centre (including public events occurring inside the Discovery Centre) during the term of the membership.

#### Mid-level membership (SILVER REDHORSE)

- Year-round admission to the Discovery Centre (including public events occurring inside the Discovery Centre) during the term of the membership.
- Access to public staff-led Fish Feeding activities in the Fish Hatchery. Access is subject to capacity and spaces are filled on a first-come, first-served basis on the day of the activity.
- Access to special member-only events. Members will be notified of upcoming events via email provided at time of registration.

#### Top-level membership (GOLDEYE)

- Year-round admission to the Discovery Centre (including public events occurring inside the Discovery Centre) during the term of the membership.
- Access to public staff-led Fish Feeding activities in the Fish Hatchery. Access is subject to capacity and spaces are filled on a first-come, first-served basis on the day of the activity.
- Access to special member-only events. Members will be notified via email provided at time of registration.
- Two vouchers for single admission to the Discovery Centre for guests.
- Access to public staff-led seasonal activities. Members will be notified of seasonal activities and associate schedule via email communication only. Access to activities are subject to capacity and are filled on a first-come, first-served basis on the day of the activity.