

Discovery Centre Ambassador

Position Description:

Engage with visitors in one of the Discovery Centre's galleries using scripts, fun facts and hands-on activities. Activities may include but are not limited to: Alberta's freshwater fishes, wildlife scat and track identification, water use and abuse, and healthy habitats. Themes and subject matter vary throughout the different seasons so you'll never get bored!

Qualifications:

- Ability to help maintain a respectful atmosphere.
- An engaging and welcoming personality.
- Enjoy working with the public and talking with a variety of age groups.
- Must complete a clear criminal record and vulnerable sector check prior to first shift.



Reports to:

On-site Program Coordinator.

Training:

- Additional training sessions available to further develop communication, engagement, and teaching skills.
- One mandatory training session is required (approx. 3-hours).
- On-the-job training available, as needed.

Typical Shift Availability:

- Year-round.
- Weekdays, weekends or evenings on third Thursday of each month.
- Shifts depend on the time of year, expected visitor volume and booked programs.
- Daytime shifts broken into 3-hour segments (9:45am-12:45pm; 12:45pm-3:45pm).

Trout Pond Ambassador

Seasonal: May 15-Oct 31

Position Description:

Engage with visitors of all ages and abilities at the Kids Can Catch Trout Pond! Armed with various education resources, you'll provide hands-on learning opportunities aimed towards teaching responsible angling practices, including: fish identification, what to pack in your tackle box, how to tie a fishing knot, etc. You'll also assist anglers with improving their casting skills, untangling fishing lines and proper handling and releasing of caught fish.

Qualifications:

- Ability to help maintain a respectful atmosphere.
- Ability to stand for long periods of time.
- An engaging and welcoming personality.
- Enjoy working with the public.
- Must complete a clear criminal record and vulnerable sector check prior to first shift.
- *Experience with fishing in Alberta or knowledge of Alberta's fishes is considered an asset but not required.*



Reports to:

On-site Program Coordinator.

Training:

- One mandatory training session is required (approx. 3-hours) focused on reading and understanding Alberta's fishing regulations, engaging with visitors, and special policies and procedures for volunteering at the Trout Pond.
- Additional training provided, as required.

Typical Shift Availability:

- Saturdays and Sundays.
- Seasonal – May 15-Oct 31.
- Typically morning shifts, broken into 3-hour segments (9:30am-12:30pm).